



ELECTRONICS

P. C. Electronics 2522 Paxson Lane Arcadia CA 91007-8537 USA ©2010

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ORDERING INFORMATION & SALES POLICIES

P. C. Electronics manufactures and supplies amateur television equipment for licensed Radio Amateurs and assumes the purchaser has a level of technical knowledge and resourcefulness to safely and successfully put together a working ATV station. Prices, methods of sale, and information supplied are also geared for direct mail or telephone sales to the licensed Radio Amateur. We have no store or showroom - our address is for mail order only due to city zoning ordinances. All USA or Canada orders must be purchased by a licensed Radio Amateur for lawful Amateur purposes only (see 47 CFR part 97, FCC Rules and Regulations), and may be refused by us if we believe the equipment will be used unlawfully, or the purchaser does not check out in the current FCC or QRZ web site. New licensees may mail or email a copy of their test certification if not yet listed. Equipment may be purchased by anyone for use outside of the USA or Canada only when a signed End User form is received by us - see How To Order on our web site."

RETURN POLICY. All orders are final once shipped by us as far as returns, quantity or package discounts. Returns of unused equipment will be refunded 85% of the product price if the purchaser calls us for authorization within 15 days of our shipping date. Unused in this case means, that in our opinion is completely resaleable as new after our testing and was never connected up or handled in any way that caused electrical or physical damage.

SERVICE POLICY. In case of difficulty, check all cables and connections, power supply, VSWR, test points, etc., and reread the info sheet or manual before calling us for technical advice or return authorization for repair. Over 80% of the time the problem is with the customers cables, unfamiliarity with UHF techniques or lack of test equipment. Call so we can give you some trouble shooting hints to save you time and money. Our policy on our manufactured equipment is the customer ships the item to us with the Return Authorization Form (download from our web site) filled out, at their cost. If we deem that the problem is due to our workmanship & materials within a reasonable time period (different parts have different expected lifetimes - we feel this is far fairer & more realistic than the usual 90 days), it will be fixed & returned at no further cost to you asap. Normal turn around here is 2 days. If we believe the problem is due to the customers misuse, abnormal wear, natural causes, physical damage, or no problem found, then the board modules can be repaired & tested for \$40 plus parts cost & packaged units (TC70, TX70, RTX, ATVR, etc.) repaired for \$80 plus parts cost and shipping. No other warranty is expressed or implied than that noted here. Any equipment not manufactured by us is limited to the warranty made by the manufacturer, your recourse is with the manufacturer & their repair & warranty policy. Return other manufacturers equipment to them per their policy for service, not to us - we are not authorized for their warranty evaluations nor do we stock their replacement parts. Anything left unpaid more than 90 days will become our property.

METHODS OF PAYMENT WITH ORDER:

VISA or MASTERCARD, purchasers card only, no third party using someone else's card with permission accepted. \$25 minimum charge card order (keeps bank cost and your prices down). We do not accept American Express or Discovery Cards, bank transfers, letters of credit, or trades.

CHECK. U.S. Postal Money Orders, obtained at any U.S. Post Office, are treated same as cash and do not delay shipment. ALL other checks, including cashiers checks or bank money orders will wait 3 weeks to clear the bank before shipment. All checks must be in U.S. dollars drawn on a U.S. bank.

METHOD OF SHIPMENT. Unless you specify, we will ship via UPS ground or US Priority mail insured at our option, and cost added to your total order. Products drop shipped from the manufacturer are shipping included. UPS requires a street address or known UPS location for delivery (no PO box). Allow up to 6 working days for shipping across country. Other shippers or air can be used at customers request at cost plus a special handling fee depending on complexity.

Canada, APO's, and outside contiguous USA states and possessions are shipped via Air Parcel Post at cost with a \$15 minimum charge or UPS, if specified, at cost. Foreign shipments are made via Air Parcel Post or UPS at cost - note if Air Parcel Post specified, you may have to wait up to 6 months if lost, stolen or damaged to be reimbursed by insurance. Call, email or write for amount. We cannot assure foreign delivery, and suggest foreign customers have us ship to their freight forwarder or agent in the USA. We cannot act as an export agent for you.

PURCHASING AGENTS: Payment must accompany the order. A paid invoice is sent in one of the equipment boxes for your records and we will list your order number if requested for your accounting but in no way should be implied that we accept any terms and conditions connected with your order number. We do not accept purchase orders, or order forms with any terms, conditions, etc., other than those listed here. We do no billing. We are not into paperwork, red tape or bill collecting and won't pass it's cost on to other hams in the price of our products. Include a signed note with call letters from the licensed Radio Amateur: "I take full responsibility for the legal use and operation of the amateur radio equipment purchased by (business name) from P. C. Electronics." - Form available on our How To Order web site.

TELEPHONE ORDERS: (626) 447-4565 call 8 a.m. to 5:30 p.m. Pacific time Monday through Thursday. This is the fastest way to get your order on it's way usually by the next day. Best time to call is before noon Pacific time with your credit card ready and a list of the model numbers and frequencies. We usually are able to get in-stock items out that day or within 24 hours. E-mail address is ATVinfo@hamtv.com